

Bernie Gingras
Certified Management Consultant / Project Management Professional



Highlights:

Over 25 years of experience in working with small and medium businesses (mainly technology firms), government departments and non-governmental organizations. Senior Partner with *Gelder, Gingras and Associates inc.* since 1998.

Accreditations:

M.B.A., major in International Finance, University of Ottawa. Many academic awards including *Dean's Honor Roll, Bell Northern Research Award*

M.Sc., major in Project Management, Université du Québec; a PMI Registered Education Provider;

B.A. in Spanish, conc. in Latin American literature, *Summa cum Laude*;

PMP in good standing, member of PMI; **OVOC**

CMC in good standing, member of CAMC.

Keywords: project management; service quality; performance improvement; training; facilitation; Balanced Scorecard; ISO 9000; service standards; HR Management;

Languages: Fluently trilingual English, French, Spanish;

Security Cleared: Secret Level, from CIISD; valid to October 2015

Key Expertise:

Quality in Project Management. University Professor teaching MGP7122 "*Quality in Project Management*" at University du Québec since 2004; Certified Quality Improvement Associate (**CQIA**), a lifetime designation from American Society for Quality (ASQ); Certified **ISO 9000 Lead Auditor** training and CAMC standing; National Quality Institute : **NQI Implementation Consultant**;

Training and Facilitation Services: teaching at Université du Québec and University of Ottawa; running Governance and Ethics Workshop series at Knowledge Circle; delivering a customized Project Management course for government since 1994; facilitation of project planning; process mapping; some application development.

Human Resources Management: the last few years have seen me involved in over 20 Human Resources (HR) projects, from staffing (design and administration of assessment tools), to HR Modernization (PSMA) and especially HR Planning; most of this work involved competency-based management.

Selected Clients: Bank of Canada; Canada Revenue Agency (Corporate Affairs, Appeals Branch, Investigations Directorate, Verification and Enforcement, Collections Branch, Client Services Branch); Canada Border Services Agency (Trade Verification Program, Major Projects, Adjudications); Natural Resources Canada, Agriculture and AgriFood, Health Canada, National Research Council, Fisheries and Oceans; Infomart; Norpak; DVS Communications, Optima Research Group; Luminos Photonics; BTI Engineering; Mountain Publishing Group; many others. **References** available.

*** Full CV can be downloaded from www.bgingras.ca ***